

# OLIS 2018 Autumn

■ Seminar Theme : Practical Business Operation of Life Insurance Company

■ Seminar Program :

Date	Time	Agenda/Speaker/Lecture
Oct. 25 (Thu.)	9:00—9:30	Opening Ceremony
	9:45—12:15	New Business Operation Hiroko Izumisawa Team Leader, New Business Service Team The Gibraltar Life Insurance Co., Ltd.
	12:20—13:10	Welcome Lunch Party
	14:00—16:30	Product Development Hiroyoshi Kaburagi Corporate Vice President, Chief Actuary The Gibraltar Life Insurance Co., Ltd.
Oct. 26 (Fri.)	9:00—11:30	Underwriting Mitsuhiro Ishimura Senior Underwriter, New Business Service Team The Gibraltar Life Insurance Co., Ltd.
	13:00—15:30	Claim Payment Administration・Examination Takashi Nakayama Team Leader, Claim Payment Service Team The Gibraltar Life Insurance Co., Ltd.
	15:45—17:00	Group Discussion ①
Oct. 29 (Mon.)	9:00—11:30	Call Center Operation Takayuki Hata Team Leader, Customer Service Team The Gibraltar Life Insurance Co., Ltd.
	13:00—13:30	Magic of Life Insurance
	13:45—16:15	Customer Service Takayuki Hata Team Leader, Customer Service Team The Gibraltar Life Insurance Co., Ltd.
Oct. 30 (Tue.)	9:00—11:30	Sales Support System Minoru Yamada Team Leader, Sales System Development Team The Gibraltar Life Insurance Co., Ltd.
	13:00—16:00	Group Discussion ②
	16:15—16:45	Closing Ceremony

※ This seminar program is subject to change without prior notice.