

# OLIS 2016 Autumn

- Seminar Theme: Practical Business Operation of Life insurance Company

- Seminar Program

Date	Time	Agenda/Speaker/Lecture
Oct. 20 (Thu)	9:00—9:30	Opening Ceremony
	9:45—12:00	New Business Operation Ken'ya Miyashita Team Leader, New Business Service Team The Gibraltar Life Insurance Company, Ltd.
	12:00—13:00	Welcome Lunch
	14:00—16:30	Underwriting Ken'ya Miyashita Team Leader, New Business Service Team The Gibraltar Life Insurance Company, Ltd.
Oct. 21 (Fri)	9:00—11:30	Claim Payment Operation Takashi Nakayama Team Leader, Claim Payment Service Team The Gibraltar Life Insurance Company, Ltd.
	13:00—15:30	Claim Payment Assessment Takashi Nakayama Team Leader, Claim Payment Service Team The Gibraltar Life Insurance Company, Ltd.
	15:45—17:00	Group Discussion ①
Oct. 24 (Mon)	9:00—11:30	Call Center Operation Takayuki Hata Team Leader, Customer Service Team The Gibraltar Life Insurance Company, Ltd.
	13:00—13:30	Magic of Life Insurance
	13:45—16:15	Customer Service Takayuki Hata Team Leader, Customer Service Team The Gibraltar Life Insurance Company, Ltd.
Oct. 25 (Tue)	9:00—11:30	Product Development Takeshi Yamamoto Manager, Product Planning Team The Gibraltar Life Insurance Company, Ltd.
	13:00—16:00	Group Discussion ②
	16:15—16:45	Closing Ceremony

\*This seminar program is subject to change without prior notice.